

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Frontline
Contact Person(s)	Dittu Abraham
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Supported Living Periodic,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 2 Respite Hourly - 2 Respite Daily - 2 Supported Living Periodic - 1
Annual PCR dates	11/18/2013 - 11/20/2013
F/U Review Date(s)	01/17/2014
Annual Report Date	11/27/2013
F/U Report Date	01/24/2014

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	107/115	93%	32/38	84%	Needs Improvement	20/20	100%
All Mandatory Indicators	19/21	90%	11/13	85%			
In-Home Supports	63/68	93%	32/38	84%	Needs Improvement	19/19	100%
All Mandatory	18/18	100%	11/13	85%			

Indicators							
Respite Hourly	22/25	88%	32/38	84%	Needs Improvement	10/10	100%
All Mandatory Indicators	4/4	100%	11/13	85%			
Respite Daily	29/39	74%	32/38	84%	Needs Improvement	/	0%
All Mandatory Indicators	5/7	71%	11/13	85%			
Supported Living Periodic	38/43	88%	32/38	84%	Needs Improvement	10/10	100%
All Mandatory Indicators	8/9	89%	11/13	85%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	114/115	99%	37/38	97%	Satisfactor y	20/20	100 %
All Mandator y Indicators	21/21	100 %	13/13	100 %			
In-Home Supports	66/68	97%	37/38	97%	Satisfactor y	19/19	100 %
All Mandator y Indicators	18/18	100 %	13/13	100 %			
Respite Hourly	25/25	100 %	37/38	97%	Satisfactor y	10/10	100 %
All Mandator y Indicators	4/4	100 %	13/13	100 %			
Respite Daily	38/39	97%	37/38	97%	Satisfactor y	/	0%
All	7/7	100	13/13	100			

Mandator y Indicators		%		%			
Supported Living Periodic	41/43	95%	37/38	97%	Satisfactor y	10/10	100 %
All Mandator y Indicators	9/9	100 %	13/13	100 %			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	11/18/2013 - 11/18/2014	Annual
In-Home Supports	11/18/2013 - 11/18/2014	Annual
Respite Hourly	11/18/2013 - 11/18/2014	Annual
Respite Daily	11/18/2013 - 11/18/2014	Annual
Supported Living Periodic	11/18/2013 - 11/18/2014	Annual